

## Solution to aid Essex residents

A new service is set to be launched in Essex for care home patients and their families, it has been announced.

Later in October, Action on Elder Abuse will instigate the scheme, which will attempt to improve the overall care that patients receive from staff.

According to officials, this is the first time that such a solution will be provided to those who want to report inadequate practice, plus generate a greater feeling of dignity in residential care homes.

Gary Fitzgerald, chief executive at the organisation, stated that this a great starting point in the quest to eradicate substandard support for the elderly.

"While this is initially a pilot project, its impact should be of interest to the whole care sector, to statutory services, to regulators and most importantly to care home residents," he commented.

The body is to work with a number of partners in the private and statutory sectors and Mr Fitzgerald claimed that they have shown a "strong desire" to eliminate bad practice.

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